BEFORE

THE PUBLIC SERVICE COMMISSION OF

SOUTH CAROLINA

DOCKET NO. 2012-59-G - ORDER NO. 2012-207

MARCH 30, 2012

IN RE:	Application of Piedmont Natural Gas)	ORDER GRANTING
	Company, Inc. for Approval of a Minor)	CHANGE TO
	Change to Service Regulations - Residential)	RESIDENTIAL SERVICE
	Service - Value Rate Schedule)	REGULATION VALUE
	Del 1100 I was state Somewhat)	RATE SCHEDULE

This matter comes before the Public Service Commission of South Carolina ("Commission") on the Application of Piedmont Natural Gas Company, Inc. ("Piedmont" or the "Company") for a minor change to residential service regulations regarding the Value Rate Schedule. According to Piedmont, residential customers who would otherwise qualify for its Value Rate, but who reduce their natural gas usage through the installation of a tankless natural gas water heater may, in some circumstances, be shifted to the Standard Rate schedule. In order to avoid this disincentive to reduce natural gas consumption through the installation of tankless natural gas water heaters, the Company is proposing a minor change in its South Carolina Service Regulations.

This change clarifies that customers who install tankless natural gas water heaters will automatically qualify as Value Rate customers without regard to such customers' other usage parameters. Piedmont states the proposed tariff change will benefit those customers who have taken affirmative steps to reduce their natural gas usage through the purchase of a tankless water heater and will not harm other customers. It requests

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approval of the proposed tariff revisions effective with the first billing cycle in March,

2012.

This proposed change arises from a complaint in Docket No. 2012-19-G. The

Office of Regulatory Staff has reviewed the request and does not object to the proposed

changes.

We find Piedmont's request to be in the public interest by benefitting residential

customers who install tankless natural gas water heaters, and it is therefore granted.

Those customers will automatically qualify as Value Rate customers without regard to

such customers' other usage parameters. The proposed tariff revisions shall be effective

with the first billing cycle in March, 2012. Piedmont shall provide notice of the change to

its customers by whatever means is most cost effective.

This Order shall remain in full force and effect until further order of the

Commission.

BY ORDER OF THE COMMISSION:

John E. Howard, Chairman

ATTEST:

David A. Wright, Vice Chairman

(SEAL)

SEQUENCE TO BE FOLLOWED FOR PROOF-READING, APPROVING AND PROCESSING ORDERS

COMPANY: Piedmont Nat	ural Gas Compan	y, Inc.	
	G CHANGE TO F FION VALUE RA	RESIDENTIAL SERVICE TE SCHEDULE	
DOCKET NO. 2012-59-G		ORDER NO. 2012-207	
	INITIALS	DATE	
TYPED BY	Josh	03-20-12	
PROOF-READ BY	Hha Amm	03/20/12 3/23/12	
GENERAL COUNSEL	JMM	03/29/12	
ENGINEER/TECHNICAL ADVISOR			
SENIOR COUNSEL			
EXECUTIVE ASSISTANT TO COMMISSIONERS	JES	03/21/12	
COMMISSION ATTORNEY			
MAILED BY			
RECEIPTS RECEIVED			
OTHER (specify)			